

Ticketmaster UK Limited

Modern Slavery Act Statement 2025

This statement is made pursuant to section 54 of the Modern Slavery Act 2015 and sets out the steps taken by Ticketmaster UK Limited to ensure that slavery and human trafficking are not taking place in any part of our business or supply chains.

This statement is made for the financial year ending 31 December 2024.

Slavery and human trafficking remain a scourge on present-day society and can affect anyone, regardless of age, gender, race, or nationality. We, at Ticketmaster, recognise our responsibility as part of a global company to tackle such risks. We are committed to working ethically and with integrity in our business dealings to ensure that all individuals are treated with dignity and respect. Our aim is to continue to scrutinise and enhance the policies that we have in place to one day eradicate such practices altogether.

Our Business

Ticketmaster UK Limited is a private limited company registered in England and Wales with its registered office at 30 St. John Street, London, England, EC1M 4AY.

We are part of a group of companies that make up Live Nation Entertainment, Inc., which has over 20,000 employees globally and operates in 45 different countries.

Live Nation Entertainment is the world's leading live entertainment company comprising global market leaders: Ticketmaster, Live Nation Concerts, and Live Nation Media & Sponsorship. We are dedicated to helping live music fans find concert tickets and information about their favourite artists and venues. We always work to the highest standards to ensure compliance with all applicable laws and regulations and expect these standards to be mirrored by anyone we work with. We are committed to ensuring that there is no modern slavery or human trafficking in our diverse and expansive supply chain.

Our Policy

We are continuously working to minimise the risk of modern slavery and human trafficking across our whole operation. Our Anti-Slavery Policy reflects this dedication and a copy of the policy can be found [here](#).

Risk Mitigation

As part of our initiative to identify and mitigate risk we have taken the following steps:

- a. Maintaining an internal focus group made up of relevant teams from across the business to identify and assess potential risk areas and how we can mitigate these risks;
- b. Liaison with charities with expertise in combating modern slavery to ensure we are continuously evolving our approach in line with the highest industry standards; and
- c. Provision of specialist training for certain staff members who are best placed to identify risks of modern slavery and human trafficking, in order to ensure a high level of understanding.

Each of our suppliers is expected to adhere to our high standards. Our procurement process ensures that key suppliers comply with all necessary laws and regulations; they are required to:

- a. take reasonable steps to protect the health and ensure the safety of their own workforce and all workers in their supply chain;
- b. when performing their obligations to us, not use or allow use of slavery practices;
- c. comply with all local laws and best practices with regard to the suitability of employee working conditions;
- d. allow their workforce the freedom to leave their employment without the threat of deterrents;
- e. take steps to prevent the illegal treatment of their workforce by their management or any third party;
- f. have an anti-bribery policy;
- g. where necessary, work with us to identify, audit and eradicate areas perceived to be at risk of modern slavery and human trafficking; and
- h. show a continued commitment to work with us to rectify any risk of modern slavery.

Areas of Risk

We work hard to identify areas within our business that may be at risk of modern slavery and pay particular attention to the complexities of engaging temporary staff and the type of work that they may undertake. We are committed to ensuring that such staff are treated fairly and with respect and that any risks are minimised and eradicated completely in a timely way.

Our Effectiveness in Combating Slavery and Human Trafficking

We are confident in our policy's ability to combat modern slavery and human trafficking and aim to ensure that our suppliers are aware of it and remain compliant with it. We will endeavour to ensure that our suppliers emulate our values in relation to modern slavery.

Our Training

To ensure a complete understanding of the issues and risks associated with modern slavery and human trafficking, we provide training to all members of staff who may work in areas exposed to a high level of risk in relation to modern slavery and human trafficking. The training programme is reviewed annually. We will continue to provide this training and ensure refresher courses are available to any staff member who requests them.

Andrew Parsons

Regional Vice President
UK and Ireland

Date: June 2025